How to Whitelist PSM email addresses

Whitelisting a domain or specific email address will ensure that those **emails reach your inbox**. You will need to add PSM's domain to a list call 'SAFE SENDERS', which will ensure our emails will be pushed to your inbox, regardless of your spam filters.

Instructions may be slightly different depending on your email provider.

Option 1:

1. Right click on any email from PSM (ends with @psmportraits.com)

2. Choose Junk > Never Block Sender's Domain (@example.com)

3. The sender's domain @psmportraits.com will be added to your Safe Senders List

Option 2 (using Outlook as an example) :

1. Click on "Settings", then "View all Outlook settings"

2. Go to "Junk email", then choose "Safe senders and domains" or "Safe mailing lists" to select the domain or email you want to whitelist

3. Choose ADD and enter the domain name @psmportraits.com (your must include the @)

    *Alternatively, you can simply add an individual email address to your Outlook Contacts

If our instructions don't work with your provider, try to search on Google. For example: *how to whitelist in yahoo.*

If you need more help, please call us! Once we know what provider you use, we can send you instructions specific to you. 1-866-810-9500 Ask for Laura.